Standing Rock Telecommunications, Inc.
Internet Transparency Statement

Standing Rock Telecommunications, Inc. ("SRTi") commits to the open and non‑discriminatory use of the Internet by its customers and commits to use reasonable network management practices to ensure an open Internet.   Subject to reasonable network management practices, which include the qualifications specified below, SRTi does not engage in the following:

1. No Blocking: SRTi does not block access to legal content, applications, services, or non-harmful devices. When customers who subscribe to SRTi data services are roaming off of SRTi's network, SRTi blocks traffic classified as real time entertainment or gaming due to high roaming costs and the impact that this traffic has on the network.

2. No Throttling: SRTi does not impair or degrade lawful Internet traffic on the basis of content, applications, services or non-harmful devices. When customers who subscribe to SRTi data services are roaming off of SRTi's network, data speeds will be limited to 192 kbps until the out-of-network data roaming quota has been exhausted, at which point data roaming will be blocked for the remainder of the month for such data plan. In some instances, depending on the roaming partner, data speeds will be limited to 56 kbps until the out-of-network data roaming quota has been exhausted, at which point data roaming will be blocked for the remainder of the month for such data plan. For customers subscribing to 4G LTE fixed service, traffic classified as real time entertainment or gaming will be limited to 1.5 Mbps. Also, for customers subscribing to 4G LTE fixed service, data speeds will be limited to 1 Mbps downlink and 512 kbps uplink after the data usage quota for the service has been exhausted.

3. No Paid or Affiliated Prioritization: SRTi does not favor some lawful Internet traffic over other lawful traffic in exchange for consideration of any kind – in other words, no "fast lanes." SRTi also will not prioritize content and services of our affiliates.

Subject to reasonable network management, SRTi will not unreasonably interfere with or unreasonably disadvantage end users' ability to select, access, and use broadband Internet access service or the lawful Internet content, applications, services, or devices of their choice, or edge providers' ability to make lawful content, applications, services, or devises available to end users.

Network Security and Congestion Management

SRTi uses generally accepted technical measures to provide acceptable service levels to all customers, such as application-neutral bandwidth allocation, as well as measures to address service attacks, illegal content and other harmful activities to protect network integrity and reliability.

Congestion due to malfunctioning hardware and/or software will be remedied as quickly as network engineers can diagnose and identify the offending hardware/software. Congestion due to malice will be remedied using any technique available, including protocol-aware filtering and rate-limiting, to control and limit the offending source. SRTi may seek criminal charges against

those who inflict network malice. SRTi may also attempt to recover costs incurred from network malice.

It is not acceptable to use the SRTi network for any purpose that violates local, state or federal laws or to transmit communications that might be highly offensive or damaging to any recipients or to use the service in a manner that is unintended. It is not acceptable to interfere with, violate, circumvent, misuse, distribute or disrupt network users, equipment or services, which include but are not limited to:

- Attempting to obtain unauthorized access to any network or account. This includes accessing data not intended for end user customers, logging into a server or account without being expressly authorized to access or probing the security of other networks.
- Attempts to interfere with the Service of others including users, hosts and networks. This includes "denial of service" attacks, "flooding" of networks, deliberate attempts to overload a Service and attempts to "crash" any host.
- Reselling any SRTi Internet Services, without SRTi's written consent.
- Distribution of SRTi Internet Services beyond the scope of your end-user account.
- Equipment, accessory, apparatus, circuit or devices that are harmful to the network, shall not be attached to or connected with SRTi facilities.
- Circumventing copyright laws and regulation, including the unauthorized download of music, video, images, books, software or content and/or other copyright protected works.

SRTi provides spam filtering with each customer's email address. Details of this service are listed on SRTi's website. SRTi will not ask you for your password in an unsolicited telephone call or email. If you believe your password has been compromised, you should immediately change your password to prevent the unauthorized use of it.

For information on SRTi's Privacy Policy, please click on the following website link: http://www.standingrocktelecom.com/legal.html.

Network Performance

Mobile Broadband Internet Access Service ("BIAS"). SRTi provides mobile wireless over its wireless radio network in its licensed service area using LTE and 3G technology.

Expected and actual speeds and latency for SRTi's mobile wireless BIAS will depend on various factors, including the customer's proximity to the cell site and whether the customer is receiving service on a 3G or 4G LTE network. The Typical Speed Range ("TSR") for 3G download and upload is .50 to 4 Mbps with latency between 27 ms and 99 ms. For 4G LTE the TSR is 1 to 15 Mbps for download and .50 to 5 Mbps upload with latency between 20 ms and 99 ms.

Fixed Broadband Internet Access Service. SRTi provides fixed BIAS to its customers via fixed wireless broadband.

Customers can reasonably expect their fixed BIAS to deliver between 25% - 80% of the advertised speeds with a latency between 10 ms to 99 ms. SRTi conducts internal testing of its

fixed BIAS and has confirmed actual speed and latency within this expectation. Advertised speeds can be found on SRTi's website. Customers can test their actual speeds using Ookla at https://www.speedtest.net. Customers should expect actual speeds to vary depending on the time of day, network congestion, and weather conditions.

Commercial Pricing

For pricing information on available mobile BIAS services, please click on the following website links: http://www.standingrocktelecom.com/wireless.html and http://www.standingrocktelecom.com/internet.html.

Contact Information

For questions, concerns or requests for additional information about our network management practices or this Internet Transparency Statement, please contact SRTi customer services at 701-854-7098.

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